

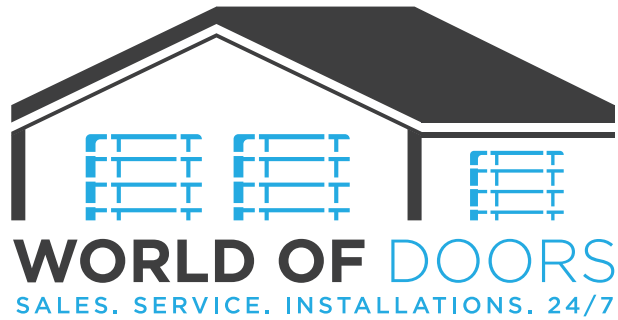


The Handshake

At World of Doors LLC, we make our agreements with integrity. Whether we handshake online or in person this means that 'we got you' and we will see your project through. World of Doors is the preeminent garage door service company in Chicagoland for a reason. We value high-quality installation and repair, we stand by our work, and we value our relationship with you. Below you will find the terms of our contract with you. This is more than just a contract to World of Doors, it is our commitment to you and our reputation. Our contract is our **Handshake**.

This Handshake (or "Contract") is between the Customer (or "You") and World of Doors, LLC.

1. The Price: Included as part of this Handshake is the estimate provided (the "Estimate") including the stated price ("Price"), which is made part of this Handshake. All proposed prices in the estimate are valid for 45 days or when the next manufacturer's price increase of costs occur – whichever is sooner. The time of ordering materials is the time when materials pricing will be confirmed. If there is a change to the agreed upon installation or repair date(s) due to a change in Customer's construction schedule or instructions from Customer's general contractor, World of Doors reserves the right to charge Customer a \$145 fee if World of Doors is not notified 48 hours in advance. World of Doors' schedule of installations and repairs for all its customers is set well in advance and unanticipated changes in the schedule often impact World of Doors' ability to service all its customers in a fair and equitable manner. If World of Doors has to clean out items from Customer's garage to access anchor points and move materials into the garage, World of Doors reserves the right to charge a \$65.00/hour fee. Please have garage areas cleaned out prior to the date of installation or repair.
2. Services Provided by World of Doors: World of Doors agrees to provide the materials, labor, and supplies described in the Estimate and this Handshake (the "Work"). In exchange for such services, Customer agrees to pay World of Doors the Price according to the payment terms in Section 7 below.
3. Changes in the Services: Any changes in the services described in the Estimate must be in writing and signed by the Customer and World of Doors, unless such changes result from changes in scheduling through no fault of World of Doors. You understand and agree that if You request any changes to the Work or effect a change in scheduling or work efficiencies You may incur additional charges and the completion of the Work may be delayed. An hourly rate or a lump-sum may be applied to a change in the services.



4. Evaluation: If World of Doors has to service or repair existing garage doors, it will evaluate the doors to determine if they pose any safety risks. World of Doors reserves the right to deny service due to safety concerns.
5. Safety Precautions: World of Doors will take reasonable safety precautions in performing the work. World of Doors will comply with applicable laws, ordinances, rules, regulations, and orders of public authorities for the safety of persons and property.
6. Matters Beyond World of Door's Control: You and World of Doors agree that if World of Doors is unable to complete the Work by the end of the agreed-upon installation or repair date(s) because of reasons that were not caused by World of Doors or because of events beyond World of Door's control (such as fire, flood, weather, vandalism, etc.), World of Doors will not be deemed to have breached this Handshake and the time for World of Doors to complete the Work will be extended by such additional time as may be reasonably necessary for World of Doors to complete the work. World of Doors is not responsible for any property damage or bodily injury resulting from the Customer installing a garage door or materials we have sold them on their own.
7. Payment Schedule: The Customer agrees to pay World of Doors the Price with a 50% down payment within five days of Customer accepting this Handshake and a final payment of the full remaining balance due within five days of the close of Work. In rare circumstances, World of Doors and the Customer may agree in writing to a different payment schedule. If for reasons out of the control of World of Doors, some of the Work has been done, but the remainder of the Work is delayed, an invoice will be provided to Customer for payment for the Work completed up to the point of the Work being put on hold.
8. Pets: World of Doors loves your pets, but once the Work begins, we ask that pets be contained. We cannot be responsible for managing the safety of any animals at the property.
9. Cancellation and Refunds: Unless it is for reasons out of World of Doors' control, if World of Doors fails to finish the Work before the end of the agreed-upon installation or repair date(s) without your prior written consent, or fails to perform in accordance with this Handshake, you may cancel this Handshake by providing written notice in person or by certified mail to World of Doors address. World of Doors may cancel this Handshake should You breach any of its terms. This Handshake may also be canceled by mutual written agreement between the Customer and World of Doors. In the event of a cancellation, You shall be responsible for the payment of all Work completed by World of Doors up to the date of cancellation and for all materials purchased by World of Doors. In the event of a cancellation by World of Doors because of your breach of any term of this Handshake, all payments, including deposits, progress payments, final payments, and any other payments made are non-refundable.
10. Media: While onsite, World of Doors may take photos of before and after to document the work done. These photos are shared online at times and within marketing materials.